

Serial No.: 09/820,589

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II. AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in this

Application:

Listing of Claims:

1. (Previously Presented) A process learning aid comprising:

an integrated tool integrating a business process and related training from which the

business process is supported and tasks are completed including a model of the

business process wherein the business process includes stages defined by a series

of roles and tasks linked to an application system being used to carry out the

business process and defined by an interface, content and scenarios wherein the

business process defines the progression of information by the series of roles and

tasks; wherein the series of roles and tasks linked to the application system being

used to carry out the business process is supported by guidance from the

integrated tool wherein selected portions of the integrated tool are accessed during

use of the application system to carry out the business process wherein steps of

the business process are identified and defined in the model and wherein a

scenario provides instruction through the content which defines the roles and

demonstrates the actions necessary to complete the tasks linked to the application

system being used to carry out the business process through at least one of

graphical, audio or textual materials via the interface.

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2. (Currently amended) A process learning aid comprising:

an integrated tool integrating a business process and related training from which the business process is supported and tasks are completed including a model of the business process wherein the business process includes stages defined by a series of roles and tasks linked to an application system being used to carry out the business process and defined by an interface, content and scenarios wherein the business process defines the progression of information by the series of roles and tasks linked to an application system being used to carry out the business process; wherein the series of roles and tasks linked to the application system being used to carry out the business process is supported by guidance from the integrated tool wherein selected portions of the integrated tool are accessed during use of the application system to carry out the business process wherein steps of the business process are identified and defined in the model and wherein a scenario related to a process function provides instruction through the content which defines the roles and demonstrates the actions necessary to complete the process function tasks linked to the application system being used to carry out the business process through at least one of graphical, audio or textual materials via the interface; the scenario including a task ~~stage-scenario~~ and an action ~~stage-scenario~~ wherein the action ~~stage-scenario~~ includes a cross functional ~~link-scenario~~ from the process function to a supplementary function, the supplementary function supporting the process function and being outside the process function tasks.

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3. (Previously Presented) A process learning aid comprising:

an integrated tool integrating a business process and related training from which the business process is supported and tasks are completed including a model of the business process wherein the business process includes stages defined by a series of roles and tasks linked to an application system being used to carry out the business process wherein the business process defines the progression of information by the series of roles and tasks linked to the application system being used to carry out the business process; wherein the series of roles and tasks linked to the application system being used to carry out the business process is supported by guidance from the integrated tool to guide a learner through a task linked to the application system being used to carry out the business process to achieve a result required by the business process; wherein selected portions of the integrated tool are accessed during use of the application system to carry out the business process wherein steps of the business process are identified and defined in the model which provides the option of selecting process function categories or related supplementary function categories wherein the process function categories each include a series of stages, the stage's roles and tasks linked to the application system being used to carry out the business process defined by the business process and explained through task scenarios supported by the application system, a task scenario including an action scenario that demonstrates an action type required by the business process, the action scenario providing guidance through graphical, audio and textual materials via an interface.